Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov
MEDICAID MEMO

Last Updated: 03/09/2022

SFY 2013 Rate Change for EPSDT and Home and Community Based Care Waiver Services — Effective July 1, 2012

The purpose of this memo is to inform you of changes in the payment rates for congregate residential and personal care services effective for dates of service on or after July 1, 2012, as directed in the 2012 Appropriation Act:

1. **Congregate Residential** rates under the Intellectual Disability (ID) Waiver will increase one percent on July 1, 2012 above rates for fiscal year 2012 as mandated by Item 307.OOO of the Appropriation Act.

The following rates will be implemented for dates of service on or after July 1, 2012:

National Code	Category	Code Description	Rates Effective 7/1/2012
97535	NOVA	Congregate Residential Support	17.36
97535	ROS	Congregate Residential Support	15.10

NOVA=Northern Virginia   ROS=Rest of State

1. **Personal Care Service** rates shall increase under the Department's Home and Community-Based Care Waivers and EPSDT Program by one percent on July 1, 2012 as mandated by Item 307.NNN of the Appropriation Act. Personal care services include personal care, respite care, companion care and service facilitation provided through the waivers. Personal care services provided under the EPSDT program are also included in this rate change. The chart below highlights personal care rates for dates of service on or after July 1, 2012.

![Department of Medical Assistance Services seal] Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov

MEDICAID MEMO

National Code	Category	Code Description	Rates Effective 7/1/2012
99509	NOVA	Service Facilitation Routine Visit	72.41
99509	ROS	Service Facilitation Routine Visit	55.69

H2000	NOVA	Service Facilitation Initial Comprehensive Visit	232.78
H2000	ROS	Service Facilitation Initial Comprehensive Visit	179.33
S5109	NOVA	Service Facilitation Consumer Training Visit	231.67
S5109	ROS	Service Facilitation Consumer Training Visit	178.21
S5116	NOVA	Service Facilitation Management Training Hours	28.96
S5116	ROS	Service Facilitation Management Training Hours	22.28
S5126	NOVA	Consumer Directed Personal Assistance/Attendant Care	11.47
S5126	ROS	Consumer Directed Personal Assistance/Attendant Care	8.86
S5135	NOVA	Companion Services	15.20
S5135	ROS	Companion Services	12.91
S5136	NOVA	Consumer Directed Companion Services	11.47
S5136	ROS	Consumer Directed Companion Services	8.86
S5150	NOVA	Consumer-Directed Respite Services	11.47
S5150	ROS	Consumer-Directed Respite Services	8.86
T1005	NOVA	Respite Care	15.20
T1005	ROS	Respite Care	12.91
T1019	NOVA	Personal Care	15.20
T1019	ROS	Personal Care	12.91
T1028	NOVA	Service Facilitation Reassessment Visit	116.96
T1028	ROS	Service Facilitation Reassessment Visit	89.11

Are You Ready for 300H Implementation?

Item #300H of the 2011 General Assembly Appropriation Act requires all providers to submit claims electronically via Electronic Data Interchange (EDI) or Direct Data Entry (DDE), and receive payments via Electronic Funds Transfer (EFT) for those services provided to Medicaid enrollees. If you are not already submitting claims electronically, please contact the EDI Helpdesk at 866-352-0766 for more information. If you do not receive your payment by EFT, please contact Provider Enrollment Services as soon as possible at 888-829-5373. The deadline for all providers to submit their claims electronically and receive payments by EFT is July 1, 2012.

Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov
MEDICAID MEMO

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800- 884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KePRO's Provider Portal, effective October 31, 2011 at http://dmas.kepro.org/.

ELIGIBILITY VENDORS

DMAS has contracts with the following eligibility verification vendors offering internet real-time, batch and/or integrated platforms. Eligibility details such as eligibility status, third party liability, and service limits for many service types and procedures are available. Contact information for each of the vendors is listed below.

Passport Health Communications, Inc. www.passporthealth.com sales@passporthealth.com Telephone: 1 (888) 661-5657	SIEMENS Medical Solutions – Health Services Foundation Enterprise Systems/HDX www.hdx.com Telephone: 1 (610) 219-2322	Emdeon www.emdeon.com Telephone: 1 (877) 363-3666

"HELPLINE"

The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov
MEDICAID MEMO

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.